

## Loan Termination Insurance -Claim Form-

You must answer **ALL** questions. Where indicated please tick box ✓ as applicable.

Policy No. _____	Period of Insurance: From _____ / _____ / _____	to	_____ / _____ / _____
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### SECTION 1: GENERAL INFORMATION (COMPULSORY)

Full Name of Insured: Surname: \_\_\_\_\_ Given Names: \_\_\_\_\_

Date of Birth: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

Private Address: \_\_\_\_\_

Postal Address: \_\_\_\_\_

Name of Employer: \_\_\_\_\_

Occupation: \_\_\_\_\_

Telephone: Private: \_\_\_\_\_ Business: \_\_\_\_\_ Email: \_\_\_\_\_

Vehicle Details (make and model): \_\_\_\_\_ Registration No: \_\_\_\_\_

Dealership Vehicle purchased from: \_\_\_\_\_

Finance Company: \_\_\_\_\_ Finance Contract No. \_\_\_\_\_

Amount of Monthly Payment: \_\_\_\_\_ Outstanding Balance: \_\_\_\_\_ Date Payment Due: \_\_\_\_\_

#### Reason for Claim: PLEASE TICK ONE

- |   |   |
|---|---|
| <input type="checkbox"/> Involuntary Unemployment<br><input type="checkbox"/> Trauma, Disability & Driving Restriction<br><input type="checkbox"/> Job Transfer, Bankruptcy & Divorce | Complete Sections <b>2, 4 &amp; 5</b><br>Complete Sections <b>3 &amp; 5</b><br>Complete Sections <b>4 &amp; 5</b> |
|---|---|

### SECTION 2: INVOLUNTARY UNEMPLOYMENT CLAIM

Name and Address of last employer: Name: \_\_\_\_\_

Address: \_\_\_\_\_ P/Code: \_\_\_\_\_

Was this employment Permanent, Seasonal, Contract of Service or of a specific period? \_\_\_\_\_

Date employment Commenced: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

Date employment Ceased: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

Period employed: \_\_\_\_\_

Hours worked per week: \_\_\_\_\_

Reason for termination: \_\_\_\_\_

Did you voluntarily resign?       YES       NO

Date you registered with Centrelink as Unemployed: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

Date re-employment commenced: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

Centrelink Office where you registered as Unemployed: \_\_\_\_\_

Period for which you are claiming:      From: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_ To: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

**SECTION 3A ONLY: DRIVING RESTRICTION CLAIM** (PLEASE COMPLETE 1-8 ONLY)  
**SECTION 3A & B: TRAUMA & DISABILITY**  
(TO BE COMPLETED BY TREATING DOCTOR)

**SECTION 3A**

1. Name of Claimant: \_\_\_\_\_

2. Occupation: \_\_\_\_\_

3. Are you the Claimant's usual medical attendant? \_\_\_\_\_

4. State FULLY the exact nature and extent of injuries sustained and/or illness/disabilities suffered by the Claimant (Detail organs affected etc): \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

5. On what date did you first attend the Claimant in connection with his/her present disablement? \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

6. Was there any external and visible sign of injury?  YES  NO

If YES, give details: \_\_\_\_\_

7. In your opinion would the symptoms have been evident to the Claimant for any length of time? \_\_\_\_\_  
\_\_\_\_\_

**8. DRIVING RESTRICTIONS ONLY—PLEASE ENSURE THE APPROPRIATE AUTHORITIES HAVE BEEN ADVISED**

State the period for which the Driving Restriction will apply: From: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_ To: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

**SECTION 3B**

9. State period that the claimant:

a) will be totally unable to attend his/her usual occupation or business: From: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_ To: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

b) has been totally unable to attend his/her usual occupation or business: From: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_ To: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

9. When did he/she or at what date do you expect that the Claimant will be able to resume:

a) some part of his/her work? From: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_ To: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

b) the whole part? From: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_ To: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

10. Has the treatment or medicine prescribed by you been adhered to by the Claimant:  YES  NO

11. Are you aware of the claimant previously suffering from this condition:  YES  NO

If YES please provide FULL details: \_\_\_\_\_  
\_\_\_\_\_

12. Has the Claimant previously suffered from any illness which would have contributed to or would have accelerated the occurrence of the Claimant's current medical condition:  YES  NO

If YES please provide FULL details: \_\_\_\_\_  
\_\_\_\_\_

**GENERAL REMARKS**

Name: \_\_\_\_\_ Qualifications: \_\_\_\_\_

Address: \_\_\_\_\_ P/Code: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

## SECTION 4: REQUIRED DOCUMENTATION

When claiming under the following policy terms please provide the following documents:

### Personal Bankruptcy:

) A copy of the order of a court confirming your bankruptcy

### Divorce:

) A copy of the order of a court confirming termination of marriage

### Unemployment

) A copy of your separation certificate

) A copy of your registration with Centrelink

### Job Transfer

) A copy of your job transfer letter confirming both your relocation details and the expected duration

### Driving Restriction

) A copy of your letter outlining the driving restrictions from the appropriate authority

## SECTION 5: DECLARATION AND SIGNATURE OF INSURED

) I hereby declare that the information I have submitted in relation to this claim is true and correct in every particular;

) In the event that this claim references any Accident, Injury or Illness, I authorise all Medical Professionals to supply Eric Insurance with my complete medical history including fully detailed medical reports, clinical notes, examination findings, and full details of any period of incapacity that may have arisen from the condition for which treatment was sought;

) I agree to provide any information that is requested by Eric that it deems is relevant to assessing this claim; and

) I acknowledge that Eric Insurance may provide, and obtain from, other insurers and/or the Insurance Reference Bureaux personal information relating to this claim as well as claims I have previously lodged, in accordance with Eric's Privacy policy. I understand that I may request a copy of Eric's Privacy policy at any time or obtain it from Eric's website.

Signature of Insured: \_\_\_\_\_ Date: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

Print Name: \_\_\_\_\_

(A photocopy of this authority has the same effect as the original)

### RETURNING INSTRUCTIONS:

Please complete and return this form to the Postal Address below, together with all documentation requested to:

Eric Insurance Limited

PO Box 9106 Scoresby VIC 3179

[claims@ericinsurance.com.au](mailto:claims@ericinsurance.com.au)

### CLAIM ENQUIRIES:

Eric Insurance Limited claims officers are available to assist you with any queries relating to your claim. Please contact our Australia wide phone service on Free Call 1800 99 99 77 for assistance. If you have an unresolved complaint or dispute, you should first speak with our Operations Manager.

If you are not able to resolve your concerns with the Operations Manager, you should ask that your query be referred to Eric's Internal Disputes

Department.



Eric Insurance Limited  
Customer Service 1800 999 977  
Email: [claims@ericinsurance.com.au](mailto:claims@ericinsurance.com.au)